

Hoole Enterprise Trust – Time for You (HETTY)

HETTY Pre-School Intimate care and toileting policy

At **Hetty** we believe that all children need contact with familiar, consistent carers to ensure they can grow and develop socially and emotionally. At times children need to be cuddled, encouraged, held and offered physical reassurance.

Intimate care routines are essential throughout the day to meet children's basic needs. This may include nappy changing, supporting children with toileting, changing clothes, and giving first aid treatment and specialist medical support, where required.

In order to maintain the child's privacy, we will carry out the majority of these actions on a one-to-one basis, wherever possible, by the child's key person with the exception of first aid treatment which must be carried out by a qualified first aider.

We wish to ensure the safety and welfare of children during intimate care routines and safeguard them against any potential harm as well as ensuring the staff member involved is fully supported and able to perform their duties safely and confidently. We aim to support all parties through the following actions:

- Promoting consistent and caring relationships through the key person system in the nursery/reception class and ensuring all parents understand how this works
- Ensuring all staff undertaking intimate care routines have suitable enhanced DBS checks
- Training all staff in the appropriate methods for intimate care routines and arranging specialist training where required, i.e. first aid training, specialist medical support
- Ensuring children are afforded privacy during intimate care routines whilst balancing this with the need to safeguard children and staff. No nappies will be changed or intimate routines take place behind closed doors
- Conducting thorough inductions for all new staff to ensure they are fully aware of all nursery procedures relating to intimate care routines
- Following up procedures through supervision meetings and appraisals to identify any areas for development or further training
- Working closely with parents on all aspects of the child's care. This is essential for intimate care routines which require specialist training or support. If a child requires specific support the nursery will arrange a meeting with the parent to discover all the relevant information relating to this to enable the staff to care for the child fully and meet their individual needs
- Ensuring all staff have an up-to-date understanding of safeguarding/child protection and how to protect children from harm. This will include identifying signs and symptoms of abuse and how to raise these concerns as set out in the safeguarding/child protection policy
- Operating a whistleblowing policy to help staff raise any concerns about their peers or managers; and helping staff develop confidence in raising worries as they arise in order to safeguard the children in the nursery

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- Conducting working practice observations on all aspects of nursery operations to ensure that procedures are working in practice and all children are supported fully by the staff. This includes intimate care routines
- Conducting regular risk assessments on all aspects of the nursery operation including intimate care and reviewing the safeguards in place. The nursery has assessed all the risks relating to intimate care routines and has placed appropriate safeguards in place to ensure the safety of all involved.

HETTY Pre-School TOILET POLICY

HETTY staff are experienced in helping children to potty train. If you think your child's developmentally ready to start using the potty we will endeavour to support you and your child to the best of our ability. Please be aware of the following protocol your child's key worker will follow:

- Children who are being toilet trained should only use a potty until they are ready to sit on toilet
- Potties should only be used in a designated area in the toilet
- Staff should wear disposable gloves and aprons while emptying and cleaning potties. After they have taken the gloves off they should wash and dry their hands
- After use by the child the contents of the potty should be emptied down the toilet, sanitised dried
- Children should be supervised when using the potty encourage to wash and dry their hands
- Staff will encourage the children as much as possible to use the potty and then the toilet, they may have a reward chart and praise with parents' permission
- Children will never be forced to sit on the potty or toilet

If any parent or member of staff has concerns or questions about intimate care procedures or individual routines, please see the manager at the earliest opportunity.

There is a separate policy for Wraparound care Intimate care and Toilet procedures

This policy was adopted on	Signed on behalf of the nursery	Date for review
28/04/23	Denise Bowes	28/04/24 25/04/25 28/08/2026

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