



Dear Parent/Carer

We value your opinions and would therefore like to give you the opportunity to complete a questionnaire to help us improve our service. Please tick the appropriate box and feel free to add any comments in the spaces provided.

We have also added a section to find out the children’s ideas, please feel free to fill this in with your child.

Please complete the questionnaire and return it to us ASAP. You do not need to sign if you do not wish to do so.

Thank you for your help,

The HETTY Team

QUALITY OF CARE AND SUPPORT

	Yes	No	Not Sure	Comment
My child is happy at HETTY				
My child enjoys the activities at HETTY				
I am happy with the quality of care my child receives				
I feel I know what my child is learning at HETTY				
My ideas and skills are valued at HETTY				
I have opportunity to give ideas about HETTY				
My child is supported to fully meet their potential				
Children’s interests are taken into account				
There are a wide range of activities available to meet pupil needs				

I am aware of what to do if I have a concern				
I receive regular communication from HETTY about events and my child's learning				
I feel happy about approaching staff for help and support				
I feel comfortable approaching staff to talk about my child's needs				
I was given opportunity to settle my child into HETTY in a way that suited my child				

QUALITY OF ENVIRONMENT

	Yes	No	Not Sure	Comments
HETTY is kept clean, bright and in good order				
HETTY is well equipped and stimulating for the children				
The parent notice board is accessible and easy to understand				

QUALITY OF STAFFING

	Yes	No	Not Sure	Comments
Staff treat children well				
Parents' opinions and suggestions are valued				
The staff are happy and work well together				
The HETTY team is managed and led well				
The HETTY manager and teacher are approachable and helpful				
Staff make an effort to explain what happens in the nursery				

WEBSITE

The HETTY website (hettypreschool.co.uk) is a useful tool for parents as it contains information about all aspects of HETTY life be that education and learning, social aspects, parental communication, policies, events, access and photographs.

	Yes	No	Not Sure	Comments
I have looked at the HETTY Preschool website				
I use the HETTY Preschool website to find out about events				
I use the HETTY Preschool website to read communications to parents (including copies of letters that have been sent home)				
I enjoy seeing photos on the website of my child and what he/she has been doing at HETTY				
General comments about the website:				

AFTERSCHOOL / HOLIDAY CLUB

	Yes	No	Not Sure	Comments
I am aware that HETTY offer afterschool care and holiday club care				
My child attends after school club				
My child attends holiday club				
Please feel free to comment about afterschool club, noting down any likes/dislikes, changes/improvements you would like to see:				

Please feel free to comment about holiday club, noting down any likes/dislikes, changes/improvements you would like to see:

GENERAL

What do you like best about HETTY?

What do you like least about HETTY?

What changes, if any, would you like to see at HETTY?

Any other comments you would like to make:

(If you wish to remain anonymous please leave the following section blank)

Signed

Child(ren)'s Name(s)

We would like to display some parents' comments (anonymously) on the HETTY website. Please indicate whether you would be happy for us to do this:

Yes (tick)	No (tick)
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Thank you for taking the time to complete our questionnaire.

CHILDREN'S VIEWS AND IDEAS

At HETTY Preschool we enjoy having lots of fun! Please help us make HETTY even more fun by telling us what you like to do at HETTY and some things that we could do to make HETTY even better!

Good things about HETTY:

Things we could do to make HETTY better:

Draw your favourite thing to do at HETTY:



My name _____